

Below is a list of acronyms and terms that are commonly used at Inova

Term	Description	Details
AHRQ	Agency for Healthcare Research and Quality	Lead Federal agency charged with improving the safety and quality of America's health care system.
Cambridge Court	Inova System Offices or ISO	Building where many of our system administrative offices are based, e.g. finance, human resources, communications. Primary location for Inova System Office.
CDC	Centers for Disease Control and Prevention	Nation's health protection agency, working to protect America from health and safety threats, both foreign and domestic.
CME	Continuing Medical Education	Specific form of continuing education that helps those in the medical field maintain competence and learn about new and developing areas of their field.
CMS	Centers for Medicare & Medicaid Services	Federal agency within the Department of Health and Human Services that oversees programs including Medicare, Medicaid, the Children's Health Insurance Program (CHIP) and the state and federal insurance marketplaces.
CMO	Chief Medical Officer	Lead administrator of physicians at each hospital and serves as a liaison between the medical staff and administration.
CNO	Chief Nursing Officer	Nursing executive responsible for overseeing hospital care site's nursing department and its daily operations.
EA	Equivalent Admissions	Figure that estimates a hospital's total patient volume. To calculate it, we convert outpatient visits to "equivalent" inpatient admissions, then add this figure to the number of actual inpatient admissions.
EBIDA	Earnings before interest, depreciation, and an amortization	Used in finance as a measurement of profitability; a way to compare our financial position to others.
ED	Emergency Department; also called Emergency Room	Inova emergency physicians and healthcare professionals provide care at a total of 14 hospital-based and freestanding emergency departments.

Term	Description	Details
eICU	Electronic Intensive Care Unit; also known as teleICU	Diagnosis and treatment of hospital patients in need of the most critical care by remote intensivists using technology such as videoconferencing.
EMR	Electronic Medical Record	Digital version of a patient's chart.
EPIC	EpicCare	The electronic medical record system that Inova uses in patient care.
ERP	Oracle Enterprise Resource Planning (ERP)	Technology platform used for our accounting, payroll, human resources and supply chain systems.
eServices	Inova eServices Center	Handles your day-to-day HR needs and consists of a website and a centrally located team of Inova HR team members.
FMLA	Family Medical Leave Act	A U.S. law that allows eligible team members to take unpaid, job-protected leave for specified family and medical reasons; healthcare coverage continues during this leave.
FTE	Full-Time Equivalent	Number of hours worked by a single team member in a week.
HAC	Hospital Acquired Condition	Condition that a patient develops while in the hospital being treated for something else.
HAI	Hospital Acquired Infections	Infection caught while hospitalized.
HCAHPS	Hospital Consumer Assessment of Health Providers and Systems	Government survey used to measure patient satisfaction. A hospital's HCAHPS scores are tied to its CMS reimbursement levels as part of Value-Based Purchasing.
HEALTH-STREAM	Inova's Learning Management System or LMS	Complete regulatory and mandatory education as well as register for enrichment courses.
HIPAA	Health Insurance Portability and Accountability Act of 1996	Federal law that restricts access to individuals' private medical information.
IAH	Inova Alexandria Hospital	4320 Seminary Rd. Alexandria, VA 22304
ICH	Inova Children's Hospital	3300 Gallows Rd. Falls Church, VA 22042
ICPH	Inova Center for Personalized Health	8100 Innovation Park Dr. Fairfax, VA 22031
IFH	Inova Fairfax Hospital	3300 Gallows Rd. Falls Church, VA 22042
IFMC	Inova Fairfax Medical Campus	3300 Gallows Rd. Falls Church, VA 22042

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IFOH	Inova Fair Oaks Hospital	3600 Joseph Siewick Dr. Fairfax, VA 22033
IHF	Inova Health Foundation	8110 Gatehouse Rd, Falls Church, VA 22042
IHS	Inova Health System	Northern Virginia's leading non-profit healthcare provider that brings world-class healthcare, education, and wellness programs to individuals regardless of their ability to pay.
IHVI	Inova Heart and Vascular Institute	3300 Gallows Rd. Falls Church, VA 22042
ILH	Inova Loudoun Hospital	44045 Riverside Pkwy. Leesburg, VA 20176
IMVH	Inova Mount Vernon Hospital	2501 Parkers Lane Alexandria, VA 22306
INOVANET	Team member intranet used for internal communications	Accessible from the Inova network only.
INOVANEW	Day one orientation	System orientation for all new team members.
INPD	Inova Nursing Professional Development	Provides system-wide nursing training including nursing orientation; preceptor and RN Unit Supervisor training; and fellowship coordination.
IPS	Inova Physician Services	Division that is primarily responsible for supporting all physicians (employed and independent) by developing our Clinically Integrated Network and providing internal and external Management Service Organization functions.
ISCI	Inova Schar Cancer Institute	8081 Innovation, Park Dr, Fairfax, VA 22031
ISHAPED	Introduction, Story, Assessment, Plan, Error Prevention, and Dialogue	Steps of Inova's patient-centered, safe and accurate change-of-shift report that engages the patient.
ISO	Inova System Office	Also called Cambridge Court. Segment of Inova that comprises administrative and support services for the entire system.
IWH	Inova Women's Hospital	3300 Gallows Rd. Falls Church, VA 22042
KRONOS	Also called Inova MyTime	Team member time and attendance management program.
LOS	Length of Stay	Period of time a patient remains in a hospital as an inpatient.

Term	Description	Details
MAC	Medical Affairs Council	System-wide physician leadership.
MEC	Medical Executive Committee	Hospital-based physician leadership.
NPO	Non per os	A Latin phrase that means “nothing by mouth.” Typically used to indicate a patient is not allowed to eat or drink.
ODTE	Our Drive to Excellence	Leadership name for efforts that advance Inova’s strategic direction toward achieving our vision to be among the leading healthcare systems in the nation.
PCC	Physician’s Conference Center	Located at the Inova Fairfax Medical Campus: 3300 Gallows Rd. Falls Church, VA 22042
PDJ	Performance Development Journey	Inova’s performance management process with a focus on team member development.
PHI	Protected Health Information	Information which relates to the past, present or future payment for healthcare that easily identifies the individual receiving care.
PRN	Pro re nata	A Latin phrase that means “as needed.” Often used to refer to how often a team member works or to describe the schedule of a medication.
PTO	Paid Time Off	Eligible team members have a flexible pool of PTO hours to use for a variety of personal reasons, including vacation, incidental sick time, or holidays not observed by Inova.
TJC	The Joint Commission	An independent nonprofit organization, the Joint Commission is considered the predominant standards-setting and accrediting body in healthcare. The organization was formerly known as the Joint Commission for the Accreditation of Healthcare Organizations, leading many people to refer to it by the acronym JCAHO (pronounced Jay-koh). To earn and maintain the Joint Commission's Gold Seal of Approval, hospitals must undergo a "site survey" every three years.
TMRG	Team Member Resource Groups	Voluntary, team member-led groups open to all team members that are formed around shared characteristics or life.

Term	Description	Details
		experiences and provide a platform for members and their allies to connect with one another and the organization
TRIAD	A leadership model consisting of a physician leader, a nurse leader and an administrator.	Leaders who work collaboratively in order to provide strategic guidance and leadership for the development and implementation of strategies throughout a service line or care site.
UCC	Urgent Care Center	Walk-in clinic that provides expert care for minor injuries and illnesses. Inova has nine urgent care centers.
VBP	Value-Based Purchasing	A “pay-for-performance” program from the Centers for Medicare and Medicaid Services (CMS). The initiative ties Medicare inpatient payments to quality performance for acute care hospitals. The better a hospital’s performance, the higher its reimbursement.