

# Welcome to Inova Cares for Children

Thanks for choosing us!

Our goal is to provide the very best health care possible by making your child our top priority. In order to provide the easiest experience, we must work together as a team. Your **FIRST VISIT** to our clinic is very important and will take extra time. Please arrive 30 min before your appointment time and plan for approximately 2 hours to complete the following:

- Registration with our Financial Counselor
- Recording of the patient's medical history with our medical assistants
- Visit with a Doctor-In-Training
- Visit with a Supervising Doctor

**For all future visits, please arrive on time. We encourage you to bring:**

- A healthy snack, as hungry children can become grumpy
- Your child's favorite toy, book, or hand held game. Ask your child what they want to bring to their appointment. Sometimes getting their opinion works wonders towards keeping them entertained and patient
- Please do NOT bring markers and pens or allow your children to draw on clinic furniture or walls



Your Welcome Package Includes

- Welcome Letter
- Clinic Policies
- Patient Rights and Responsibilities
- Patient Privacy Information
- Authorization and Claims Form
- Authorization for Care Form

Insurance we Accept

- VA Medicaid
- VA Medicaid MCO
- Pending VA Medicaid
- Inova Financial Assistance



## Important about us!

We would like you to know that Inova Cares for Children is a teaching facility. This means that we are committed to preparing doctors to work in busy community clinics. Resident Physicians (licensed doctors training in pediatrics) receive professional guidance from our Supervising Physicians

At visits, you may see either both types of doctors or only a supervising doctor. Our doctors work as a team to provide the highest quality care. As a result, the visit may take longer than at a non-teaching clinic. However, the advantage is that your child is getting two opinions in one visit! As we cannot know in advance how long the wait will be, we always encourage you to bring materials to keep you and your child occupied.

We will do our best to see your child anytime you need us. We can schedule well child appointments in advance and same day sick appointments the night before or the day of (as available). The Falls Church location also has a walk in clinic for mild illnesses - no appointment is needed. Because we are NOT an urgent care facility or Emergency Department, occasionally our clinic appointments will be full and you may need to have your sick child seen in an ED or Urgent Care. If that is the case, we will assist you in finding a location to be seen that day. Thank You



### Locations:

- Alexandria
- Annandale
- Falls Church
- Herndon
- Manassas
- Sterling

### Clinic Hours:

- Mon - Thur: 8:30 a.m - 5:00 p.m.
- Friday: 9:00 a.m. - 4:30 p.m.
- Sat - 9:00 a.m - 12:30 p.m. - scheduled sick visits - Falls Church location only

**Appointments: 703-531-3100**

